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For Immediate Release: MGA announces New Marine Claims Management Unit

Dear Producer Partners:

Maritime General Agency (MGA) is pleased to announce several changes to our claims reporting and handling process including the formation of our new Marine Claims Management Unit. **Effective immediately Ray Henault has taken on the position, Director of Claims Management, for all the Maritime General Agency companies including Marine MGA and Windward Marine Underwriters.**

Ray has been employed by Marine MGA as the Claims Manager for the past 17 years. In this role Ray has managed the claims process for a variety of carriers for Recreational, Inland and Ocean Marine claims. Ray and his staff will work with you and our carriers to assure timely, accurate response of field and carrier adjusters and provide additional help navigating complex claims situations. Our new Marine Claims Management Unit will also provide you with additional progress updates throughout the life cycle of a claim and notifications of closed claims with final payout amount.

Further, we have reorganized and consolidated claims handling for all Chartist Marina, Boat Dealer, Yacht Club and Private Pleasure Boat and Yacht policies to be handled by York Claims Services. MGA has worked with York for the past 10 years and together have developed a specialized, dedicated group of adjusters to handle all marine and non-marine claims for our programs. By consolidating all claims to one adjustment firm we are streamlining the process and assure you and your insureds a consistent, fair and fast approach to their claim handling.

The reporting of claims for Windward Marine and Marine MGA remain unchanged. **We have posted an updated claims directory for all programs at www.maritimepg.com**, within the Broker Resources section.

We trust you will find our new Marine Claims Management Unit as a valuable resource for your agency. We are committed to enhancing our services and products to make our company your one source for Recreational, Ocean and Inland marine coverage. If you haven't considered MGA recently you may be surprised to see our expanded program offerings including an array of **Inland Marine products, Residential and Commercial Builders Risk, Inspected and Uninspected Passenger vessels as well as expanded programs for Marinas, Boat Dealers, Yacht Clubs, Boats and Yachts.**

Thank you for your continued support and I wish you the best of health and success in the New Year.

Sincerely,

Christopher L. Pesce
President
Maritime General Agency
www.maritimepg.com