



Maritime Program Group, A Subsidiary of One80 Intermediaries

## COVID Guidance – Recreational Marine Facilities Ops

As the recreational marine industry begins to open to the public, we would like to share some tips to help protect you, your employees, and your customers. Care must be taken by all facilities and entities. All facilities should strictly follow any Federal, State and local guidelines. This includes implementing CDC recommended guidelines for your facilities, including enforcing the use of personal protective equipment (PPE), to safeguard your employees and your customers. In many cases, PPE usage is required by law so please remember to check regularly for any changes. As the number of active COVID cases decrease, we must remember to remain vigilant so we can minimize the potential transmission of Covid-19 and allow all to enjoy the benefits our industry provides.

### Marina Services and Boat Sales

#### Minimize customer face to face exposure when possible.

- Try to **schedule appointments** and conduct transactions by **phone or online**.
- Maintain 6 feet distancing in lounges or waiting areas.
- Use signage to restrict public access where possible.
- Avoid serving food or beverages
  - If permitted by local regulation, follow strict guidelines on safe food handling procedures and guidance.
  - Use disposable utensils and dishware. Do not recycle. Used dedicated trash receptacles and dispose of trash responsibly.
- Consider having only online payments for service and sales. Limit contact with transaction kiosks by using Apple pay or credit card chip reading services, etc.).
- Avoid sponsoring large events including tournaments, sales events, races, and regattas.



## Maintain best practices within your operation

- When servicing:
  - Create a designated area where customers can drop off parts/equipment for service
  - Disinfect and clean boats and parts using EPA approved cleaning materials upon arrival.
  - Customers should be asked to remove as many personal items from their boats as possible.
  - Repeat disinfection and cleaning after servicing any vessel
  - Limit launch service to one boat crew at a time.
- Your demos:
  - Enforce social distancing rules on demos and sales displays.
  - Limit the number of people on board any boat.
  - Regularly wipe down showroom boats and surfaces.
  - Disinfect boats after any test drive.
- Keep your premises clean!
  - Provide proper and effective PPE for fueling equipment and nozzles. Routinely clean and sanitize fuel nozzles and any containers.
  - Consider adding hand sanitation stations in areas near fuel pumps or rails.
  - Remind people to hand wash or sanitize after touching dock lines, fuel pumps, railings, etc.
  - Cleaning of boats should be done when:
    - A boat is taken for a demo.
    - A boat is brought in for service.
    - A used boat is taken in as a trade.

### **Remember to clean:**

- Door handles
- Steering wheels
- Seats
- Consoles
- All buttons & controls
- Shifts, levels, etc.
- Cup holders
- KEYS

## Prioritize customer and employee safety!

- Relay to any subcontractors your policies and procedures and continually monitor their procedures to make sure they are in compliance with your guidelines.
- Relay to both employees and customers that they should not group on docks and/or on boats.
- Customers should return to their cars after boating without lingering
- Keep pets leashed.
- On the Water, if boats are rafting up, they should comply with current state requirements for social distancing and the maximum number of people together.
- Recommend that if a customer is transiting to another marina they should call & request that marina's COVID-19 procedures.



**Employees should wear face masks. Remember, face masks are primarily used to prevent transmission to others.**

## Disclosures

- Remember to regularly check and follow your state, local government, and CDC guidelines.
- This document is meant as a helpful guide to promote the safe reopening of many businesses. It does not expand, extend, or liberalize your current insurance program. If you have questions about your insurance coverage, please contact your agent.